



A Guide for Leaders:

***Pulling Together*, by John J. Murphy**

Includes printable worksheet for meeting participants

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Discussion Questions for Participants (Before the Video)

Hands on Activity

1. Write down three or four (3 or 4) characteristics of a strong team. (i.e. What does a great team of clerical staff behave like?).
2. Write down in your own words two or three (2 or 3) “rules” or “principles” to build a great team of clerical staff.

This training content is intended to be used as part of an instructor-led course and may lack context or be misconstrued if considered separately.



Discussion Questions for Participants (After the Video)

Hands on Activity

1. What characteristics the geese demonstrate that make them a good example of a team, what would you tell them?
2. What lessons can we learn from the geese?
3. How do these answers compare to the characteristics we listed before the video?
4. Overall, where is our clerical team modeling effective teamwork?
5. Where are we coming up short?
6. What strategies can we apply in the areas where our clerical staff is short to help them improve their skills so they can grow professionally?

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